Caring for your latches

Your latches are one of the most important parts of your Roofnest Sparrow, as they keep your tent closed and secured while you travel to your epic destinations. As with any piece of equipment, you will need to understand how your latches function and check them regularly.

- Your latches should lock into place when properly closed (if they do not, see the next page).
- To open them once locked, press the metal button on the right side of the latch.

Closing Your Tent

- Always make sure your latches are locked into place before hitting the road.
- Check your latches regularly and feel free to reach out to support@roofnest.com if you have any questions!
Trouble Closing/Locking latches

If your latches are not locking properly, there is an easy fix. On the inside of the latch, there is a slider plate that can sometimes bend during shipping or during use, causing that plate to not latch onto the hook on the bottom of the latch. See photo:

To make the adjustment, you must bend the plate back straight with needle nose pliers. Once the plate is straight, the latch should lock properly again.

If your latches still do not lock closed, please email support@roofnest.com and we will help you with a solution!

**Community**

We encourage you to send us a request to join our Facebook Group called **The Flock**.

The Flock consists of current Roofnest owners as well as prospective owners, and it’s a wonderful community of awesome people that will share any and all info, tips, etc. they can!

**Need help or tips for anything else?**

You can always email us at support@roofnest.com for any questions you may have about your Roofnest.