How to take care of your Roofnest

Roofnest Maintenance and Care

Roofnest provides a 2-year limited warranty against defects on all its products to the original purchaser. Please read the following for more information on caring for and maintaining your Roofnest - it's the responsibility of the owner to properly care for and maintain your Roofnest to ensure warranty coverage.
Maintenance Tips

1. After your epic adventures, we recommended opening up your Roofnest and letting it dry out completely.

Propping up or removing the mattress is also recommended as moisture can easily get trapped in the folds of your tent material and in the foam mattress.

2. We recommend checking your mounting hardware before trips and intermittently while on the road (we also suggest checking your roof rack hardware as well - all connections must be tight to ensure safety).

Your mounting kit comes with lock nuts that are designed to stay in position but we suggest double checking all mounting points regularly. If you are ever concerned about your mounting hardware, shoot us an email as support@roofnest.com

3. Check your latches regularly to ensure they are locking properly.
   - Falcon latches fasten into place when you fully close them and you can secure the latch by twisting the lock.
   - The Condor is secured by the velcro straps and the ratchet straps. Be cautious not to pull the tent down with the ratchet strap, use the long strap connected to the upper shell to close your tent.
   - Learn more about caring for your Sparrow Latches here.

4. We recommend lubing your struts at least 1x/year with WD-40.

5. Don’t force zippers. If you find that one is sticking a bit, add some zipper lubricant, and if a zipper is having trouble coming together, have someone help you by pulling the fabric together to reduce tension.

6. Though we use 304 stainless steel for the hardware in our tents, steel can still accumulate a bit of surface rust when subjected to the elements. This is normal and does not affect the strength or durability of the steel. You can easily clean off the surface rust with some isopropyl alcohol or WD-40.
Storage

1. Before storing your tent, make sure the tent is **100% dry**. Storing your Roofnest with any moisture inside can lead to mold and mildew growth. Opening your tent after your trip to air out and then wiping the tent down on the inside and outside will help.

2. Remove and wash the mattress cover, if needed. You may want to consider storing your mattress outside of your tent, especially if you live in a humid climate.

3. Your Roofnest can be stored on it's side, just make sure to avoid placing the tent on it's latches. We recommend something under the tent like thick cardboard or a moving blanket.

4. Storing on your vehicle year-round is fine but you will want to open your tent regularly to make sure moisture does not accumulate, as the Roofnest is not air-tight and freeze-thaw cycles can allow moisture to get inside your tent when it’s closed.

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Mildew/mold

- If not vented properly when sleeping in cold environments, condensation will always form inside a tent - this is normal and unavoidable. If left unattended, the moisture from condensation can lead to mold and mildew growth if your Roofnest is not aired out properly. See our Condensation Guide for tips on reducing condensation.

- If you discover mold or mildew on your Roofnest, we recommend using a VERY light bleach solution and a bit of scrubbing to remove the stains. If you prefer a natural alternative to bleach then white vinegar or a 3% hydrogen peroxide solution will also work well.
Protection from the Elements - Winter and Summer Care

Storing your Roofnest on your vehicle year-round is fine but it will require some additional maintenance to protect your tent from the elements.

- **Winter:** You will want to open your tent regularly, especially during the winter months, to make sure moisture does not accumulate, as the Roofnest is not air-tight. Condensation can occur inside your tent during freeze/thaw cycles. If your tent is not opened to allow the moisture to dry, mold and mildew will occur. We recommend airing your tent out every 1-2 weeks.

- **Summer:** The sun is brutal on all materials, but especially plastics. The sun will cause plastic materials to fade over time, even when coated in a protectant. The best option is to keep your tents stored out of the sun, but adding a cover is a smart solution as well.

For more tips on avoiding condensation while camping, see our Condensation Guide.

Products

Your Roofnest is built to last but if you find yourself in need of some maintenance products, here’s what we recommend:

- Mounting Bolts - M8 1.25 Hex Bolts - 45mm (1.77”)
- Mounting Nuts - M8 1.25 Lock Nuts
- Waterproofing Agent
- Screen Patch
- Tent Material Patch
Thank you so much for being a Roofnest customer!

Please stay in touch and let us know where your travels take you – we love to get photos! We also have a great community online where customers post photos, share stories, tips, and good vibes – the Roofnest Flock – find it on Facebook by searching for “Roofnest Flock”.

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Now go camping and enjoy!
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